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TOURS:

We love to do tours! It is a great opportunity for us to meet and for you to see what we are all about. We can ask each other questions and start to develop that all important relationship necessary for us to be your primary pet care provider.

Sadly, due to pandemic issues, all tours of our Pet Hotel are suspended until the mask order is rescinded. While staff can socially distance when working, it becomes very difficult when we have other people in the building.

When we do tours, staff are still in the common areas and are bringing dogs to and from the play yard. There isn't a time when we stop working so a tour can take place.

We will announce when tours may resume.

As always, tours are by appointment only. This is to ensure that we will have enough staff available so that the care of the pets in-house will continue uninterrupted.

Future tours will be limited to 2 people at a time only. This might be 2 adults, or 1 adult and 1 child, as long as the limit is 2.

The tour will take about 20 minutes. Please understand that our Pet Hotel is not a large facility. It was designed for premium pet care with an efficient staff compliment. When we bring more people into the building, we have to work around them so there must be a limit.