

TERMS AND CONDITIONS

All services provided by Lonsdale Grove Inc.

1. I agree that for the purposes of this contract, the phrase, "Lonsdale Grove Inc." shall be deemed to include: the Lonsdale Grove corporation, its owners, agents, officers, directors, employees, partners and volunteers of Lonsdale grove Inc.
2. Lonsdale grove Inc. agrees to exercise due and reasonable care to keep its facilities clean and safe for the health and protection of all pets and people in attendance. All pets will be properly fed and cared for and provided with the services and amenities per the agreement.
3. I agree that Lonsdale Grove Inc., has rightfully relied upon my representation that my pet is in good health, properly vaccinated and has not injured or shown aggression or threatening behaviour to any person or pet in admitting my pet for services at their facility.
4. I further agree that Lonsdale Grove Inc. will be held harmless from any liability, financially or otherwise, for loss, running away, theft, fire, death or injuries, of, by and to my pet, to me or to any of my personal property, to other pets and/or people, while my pet is participating in services provided by, and while in the care of, Lonsdale Grove Inc. while due diligence and normal care and caution having been exercised. Notwithstanding the foregoing, I agree and accept that Lonsdale Grove Inc. shall bear no liability, under any circumstance, in excess of the sum of \$500.00, per pet.
5. I further agree that any problems with my pet, behavioural, medical or otherwise will be treated as deemed best by the staff of Lonsdale Grove Inc., in their sole discretion, and in what they view as the best interest of the animal and the other animals in their care. I agree that I assume full financial responsibility and all liability for any and all expenses involved in regards to the behaviour and health of my pet.
6. I acknowledge that Lonsdale Grove's operating hours for appointments, including check ins and check outs, are daily from 7:30am to 7:30pm with exception to New Year's Day and Christmas Day when there are no appointment services. I agree that my pet will board an additional night at my expense if I am unable to meet the 7:30pm daily check out deadline and I will schedule a new appointment time for pick up the next day.
7. I acknowledge and agree that there are risks and benefits associated with group socialization of pets. I agree that the benefits outweigh the risks and that I accept the risks. I agree it is possible that during the course of normal play my pet may receive minor nicks and scratches from roughhousing with other pets. Play is closely monitored by Lonsdale Grove, Inc. for your pet's safety.
8. I agree to allow my pet to participate in the services offered by Lonsdale Grove Inc. I further agree to allow Lonsdale Grove Inc. to take photographs or use images of my pet in print form or otherwise for publication and/or promotion.
9. I further agree that I am solely responsible, financially or otherwise, for any harm or damages caused by my pet while my pet is attending any services provided by Lonsdale Grove Inc.
10. I acknowledge and agree that all fees incurred are due in full upon check-out, prior to the release of my pet, payable by cash, Visa, MasterCard or Debit card transactions only. I agree that if my pet is not picked up on time or by a date specified in a separate agreement I hereby authorize Lonsdale Grove Inc. to take whatever action is deemed necessary for the continuing care of my pet. I will pay Lonsdale Grove Inc. the cost of any such continuing care upon demand by Lonsdale Grove Inc. I agree that if I do not pick up my animal, Lonsdale Grove Inc. will proceed according to the laws of Ontario, Canada. I also acknowledge that I will be fully responsible for all

Owner Initials _____

attorneys' fees and associated costs if I abandon my pet. All accounts overdue will be subject to a 2% interest surcharge compounded monthly.

I have read and do understand and agree to all terms and conditions as detailed above and acknowledge and accept that this agreement will be valid for one year from the date of signature, below.

Signature of Owner: _____ Date: _____

Printed Name: _____

Lonsdale Grove Representative: _____ Date: _____

MEDICAL RELEASE FORM:

This is a required form for all Lonsdale Grove Inc., participants receiving services.

Ensuring that your pet remains safe and well cared for is our priority. We do our best to have our pet owners screen for and advise us of any pre-existing health conditions but some factors may be beyond our control. In the event that a medical emergency arises while your pet is in our care, it is imperative that we are immediately able to get them medical treatment at the closest available facility. We will call ahead to the veterinary offices in closest proximity to us to be sure they can handle the emergency. Your pet will be rushed to the facility for treatment and you will be notified. We notify the owner after we have secured a medical treatment center for the animal to avoid delays. Our goal is to get your pet medical attention as quickly as possible and to avoid any distractions that may interfere with that process. For that reason, it is a requirement to have our pet owners sign this form.

Declaration:

In the event of a medical emergency concerning my pet, and if Lonsdale Grove Inc., at its sole discretion deems the need for the immediate attention of a licensed veterinarian, I authorize Lonsdale Grove Inc. to seek medical attention for my pet at the closest available veterinary facility. I further agree that I am financially responsible for any medical treatment my pet(s) receive as a result of a medical emergency while attending services provided by Lonsdale Grove Inc. I acknowledge and agree to pay all fees, incurred by Lonsdale Grove Inc., resulting from medical treatment my pet receives in full upon check-out.

I have read and do understand and agree to all terms and conditions as detailed above and acknowledge and accept that this agreement will be valid for one year from the date of signature, below.

Signature of Owner: _____ Date: _____

Printed Name: _____

Lonsdale Grove Representative: _____ Date: _____