TERMS AND CONDITIONS

All services provided by Lonsdale Grove Inc.

1. I agree that for the purposes of this contract, the phrase, "Lonsdale Grove Inc." shall be deemed to include: the Lonsdale Grove corporation, its owners, agents, officers, directors, employees, partners and volunteers of Lonsdale grove Inc.

2. Lonsdale grove Inc. agrees to exercise due and reasonable care to keep its facilities clean and safe for the health and protection of all pets and people in attendance. All pets will be properly fed and cared for and provided with the services and amenities per the agreement.

3. I agree that Lonsdale Grove Inc., has rightfully relied upon my representation that my pet is in good health, properly vaccinated and has not injured or shown aggression or threatening behaviour to any person or pet in admitting my pet for services at their facility.

4. I further agree that Lonsdale Grove Inc. will be held harmless from any liability, financially or otherwise, for loss, running away, theft, fire, death or injuries, of, by and to my pet, to me or to any of my personal property, to other pets and/or people, while my pet is participating in services provided by, and while in the care of, Lonsdale Grove Inc. while due diligence and normal care and caution having been exercised. Notwithstanding the foregoing, I agree and accept that Lonsdale Grove Inc. shall bear no liability, under any circumstance, in excess of the sum of $500.00, per pet.

5. I further agree that any problems with my pet, behavioural, medical or otherwise will be treated as deemed best by the staff of Lonsdale Grove Inc., in their sole discretion, and in what they view as the best interest of the animal and the other animals in their care. I agree that I assume full financial responsibility and all liability for all expenses involved in regard to the behaviour and health of my pet.

6. I have read, understand and agree to abide by Lonsdale Grove's General Policies found in the link of my Client Portal, including hours for operating, and schedule of fees, which may change from time to time, but are always posted on the website:

7. I acknowledge and agree that there are risks and benefits associated with group socialization of pets. I agree that the benefits outweigh the risks and that I accept the risks. I agree it is possible that during normal play my pet may receive minor nicks and scratches from roughhousing with other pets. Play is closely monitored by Lonsdale Grove, Inc. for your pet's safety.

8. I agree to allow my pet to participate in the services offered by Lonsdale Grove Inc. I further agree to allow Lonsdale Grove Inc. to take photographs or use images of my pet in print form or otherwise for publication and/or promotion.

9. I further agree that I am solely responsible, financially or otherwise, for any harm or damages caused by my pet while my pet is attending any services provided by Lonsdale Grove Inc.

10. I acknowledge, understand and agree that Lonsdale Grove and its employees are not veterinarians, and do not have backgrounds in animal medicine and cannot be expected to diagnose or detect illnesses. I further agree that Lonsdale Grove is not responsible for unknown preexisting conditions of all types, such as but not limited to moles or cysts. So, on occasion, they may be nicked during the grooming session. I also agree not to hold Lonsdale Grove responsible for allergic reactions to grooming products. Pets may have sensitivities with pet care products. I will consult with my veterinarian to see if there are allergies and inform Lonsdale Grove now and in the future. I will also inform Lonsdale Grove if my Pet ever develops a reaction where it is suspected that it may have occurred from the last grooming session.

Finally, I understand that injuries to my Pet can occur whilst handling or grooming my Pet. I waive any claim for injuries against Lonsdale Grove from their normal activities. I will also waive all costs from medical or physical problem that may affect my Pet after being groomed at Lonsdale Grove unless the injury was a direct result of proven gross negligence.

11. I acknowledge and agree that all fees incurred are due in full upon check-out, prior to the release of my pet, payable by cash, Visa, MasterCard or Debit card transactions only. I agree that if my pet is not picked up on time or by a date specified in a separate agreement, I hereby authorize Lonsdale Grove Inc. to take whatever action is deemed necessary for the continuing care of my pet. I will pay Lonsdale Grove Inc. the cost of any such continuing care upon demand by Lonsdale Grove Inc. I agree that if I do not pick up my animal, Lonsdale Grove Inc. will proceed according to the laws of Ontario, Canada. I also acknowledge that I will be fully responsible for all attorneys' fees and associated costs if I abandon my pet. All accounts overdue will be subject to a 2% interest surcharge compounded monthly.

I have read and do understand and agree to all terms and conditions as detailed above and acknowledge and accept that this agreement will be valid for one year from the date of signature, below.

MEDICAL RELEASE FORM:

This is a required form for all Lonsdale Grove Inc., participants receiving services.
Ensuring that your pet remains safe and well cared for is our priority. We do our best to have our pet owners screen for and advise us of any pre-existing health conditions, but some factors may be beyond our control. If a medical emergency arises while your pet is in our care, it is imperative that we are immediately able to get them medical treatment at the closest available facility. We will call ahead to the veterinary offices in closest proximity to us to be sure they can handle the emergency. Your pet will be rushed to the facility for treatment, and you will be notified. We notify the owner after we have secured a medical treatment center for the animal to avoid delays. Our goal is to get your pet medical attention as quickly as possible and to avoid any distractions that may interfere with that process. For that reason, it is a requirement to have our pet owners sign this form.

Declaration:
In the event of a medical emergency concerning my pet, and if Lonsdale Grove Inc., at its sole discretion deems the need for the immediate attention of a licensed veterinarian, I authorize Lonsdale Grove Inc. to seek medical attention for my pet at the closest available veterinary facility. I further agree that I am financially responsible for any medical treatment my pet(s) receive as a result of a medical emergency while attending services provided by Lonsdale Grove Inc. I acknowledge and agree to pay all fees, incurred by Lonsdale Grove Inc., resulting from medical treatment my pet receives in full upon check-out.

I have read and do understand and agree to all terms and conditions as detailed above and acknowledge and accept that this agreement will be valid for one year from the date of signature, below.

Signature of Owner: _____ Date: _____

Printed Name: _____

Lonsdale Grove Representative: _____ Date: _____